

Sales Assistant

At Macknade Fine Foods we pride ourselves on our reputation as the South East's leading independent retailer. Day to day, that reputation lies in the hands of our staff, who we trust wholeheartedly to deliver the exceptional service expected of us.

With over 30 years of experience, we know not only what our customers expect, but what we should expect from our staff.

We look for individuals with personality and charisma as well as experience and a genuine interest in great food. We employ staff with a professional attitude, with strong customer focus and a desire to learn more about the produce we sell. Most of all, it is crucial that anyone we employ takes pride in working for Macknade and fits in well with the rest of the team.

The Role of a Sales Assistant

- To approach and engage with customers through the love of food offering your knowledge and ideas, suggestions and great rapport.
- To ensure our merchandise displays are maintained to our high standards with frequent replenishment considering stock rotations and quality control.
- To actively participate in our stock takes and inventory control.
- To accurately process customer purchases at point of sale.
- To maintain health and safety standards, food hygiene, cleaning of the food hall and employee areas.

- To positively engage with all work colleagues and support in any areas as required including contributing in all team meetings and training courses. Accountable to the duty managers and store manager.
- To be able to challenge yourself and learn about our products every day, articulating a keen and authentic interest in food and the producers.
- To maintain high energy levels and carry out all duties including those not listed productively.

THE BENEFITS

We work hard to deliver a package that recognises staff commitment and provides opportunities to develop a career with us. All of our team members are offered:

- A competitive salary / hourly wage
- Full induction
- Training opportunities
- Career progression opportunities
- Discounted rates on all produce
- Childcare voucher scheme
- Cycle to Work Scheme
- Pension Plan

Hours

Full time (38 hour) and part time (weekend) roles available.