

MACKNADE FINE FOOD Ltd

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Fruit and Vegetable Section Co-Ordinator

At Macknade Fine Foods we pride ourselves on our reputation as the South East's leading independent retailer. We have a 170 year history in farming & agriculture and we are passionate about our greengrocery department which is at the heart of Macknade Fine Foods.

Day to day, our reputation lies in the hands of our staff, who we trust wholeheartedly to deliver the exceptional service expected. Having knowledge about seasonality is always important for our customers, we select our produce from our Kentish doorstep and around the globe resulting in an unrivalled range over 300 varieties!

With over 40 years of experience, we know not only what our customers expect, but what we should expect from our staff. We look for individuals with charisma as well as experience and a genuine interest in great food. We all believe a professional attitude, a strong customer focus and a desire to learn more about the produce we sell are key attributes of the right person. Most of all, it is crucial that anyone we employ takes pride in working for Macknade and fits in well with the rest of the team.

The Role

- To engage in conversation with customers and team, sharing a specialist knowledge of fruit and vegetables, seasonality, availability, quality, price, preparation and range
- Drive & lead the team with opening set up and closing down standards. Keyholding duties require a flexible and professional approach at all times.
- Support the existing retail and wholesale team ensuring cohesive working relationships. See where efficiencies can be made without jeopardising the quality of service, working consistently with the teams to improve standards and productivity.
- To understand and embody our core values, educating our customers and our team about our ethical sourcing bringing the trinity of suppliers, customers and team to life
- To ensure our displays are maintained to our high standards with frequent replenishment considering stock rotations and quality control to minimize wastage and optimize a customer's experience.
- To actively participate in our quarterly stock takes and inventory control measures using POS and other systems.
- To maintain health and safety standards, food hygiene, daily cleaning
- To positively contribute in all team meetings and training courses. We are passionate that we support individual development and encourage a long term career with us. As we continue to grow there will always be opportunities to progress.
- To be able to challenge yourself and learn about our products every day articulating a keen and authentic interest in food & our producers / suppliers. Educating each other is essential, as the

specialist in this area it will be your responsibility to ensure that the rest of the team is knowledgeable with frequent & daily updates.

- To maintain high energy levels and carry out all duties productively.
- Any other duties and tasks as required, a flexible approach is essential.
- Accountable to the Assistant Store Manager this role is full time contracted for a minimum 38 hours per week, 5 days out of the 7 days of trade, scheduled according to business needs.

THE BENEFITS

We work hard to deliver a package that recognizes staff commitment and provides opportunities to develop a career with us. All of our team members are offered:

- Full induction
- Training & career progression opportunities
- Cycle to Work Scheme
- Discounted rates on all produce
- Childcare voucher scheme